
BAYEMA ZOGO Hugues Arnold

Douala LT | 691479926 | abayema123@gmail.com

Summary

Experienced professional with a strong background in technology-related roles. Proficient in software development, system administration, and technical support. Skilled in problem-solving and optimizing performance. Capable of managing projects and collaborating effectively with teams. Committed to continuous learning and staying current with industry trends to contribute to organizational success.

Skills

- API development
- Integration support
- Technical troubleshooting
- Software documentation
- Java programming
- Project management
- Customer service
- Object-oriented design
- Management skills
- Cross-functional collaboration
- Technical expertise
- Technical support

Experience

INDEPENDENT CONSULTANT | 05/2025 - Current

Gerson Lehrman Group - NEW YORK - REMOTE

- Identified opportunities for process automation through the use of scripting languages.
- Analyzed business requirements and created detailed technical specifications accordingly.

SENIOR ENGINEER, INTEGRATION SUPPORT | 11/2023 - 05/2025

Flutterwave - San Francisco - REMOTE, CA

- Provided integration support for new enterprise merchants, guiding them on the best features for their use case.
- Collaborated with the development team to enhance APIs and address technical issues, ensuring a seamless customer experience.
- Acted as the point of contact for customers facing technical challenges, resolving issues efficiently.
- Ensured accurate and up-to-date documentation for customers, facilitating their understanding and usage of services.

Environment & Tools: JIRA, DATADOG, SOR KIBANA, INTERCOM, POSTMAN, HAPPYFOX, CALENDLY, PHP, JAVA, JAVASCRIPT, SLACK, SKYPE.

SOLUTION ENGINEER, INTEGRATION SUPPORT | 11/2021 - 05/2023

YOOMEЕ - Douala - HYBRID, Littoral

- Developed APIs under the Cyclos platform and integrated them into the Yoomee All-In-One ecosystem.
- Created key features for the Yoomee All-In-One module using Java, Spring Boot, and other technologies.
- Contributed to the growth of YooMee Mobile in the CEMAC region, through innovative API development and

integration.

- Technical support for new merchants integrating our solution. Make sure the integration phase is seamless by providing technical support.

Environment and technologies: JAVA, Spring Boot, Tomcat, Linux, PowerAMC, Cyclos 4, SOAP UI, POSTMAN, IntelliJ, Mobile Money, Banking, DATADOG

CONSULTANT DEVELOPER – INTEGRATION SUPPORT | 03/2021 - 11/2022

ECO SERVICE BTP - Douala - REMOTE, CAMEROON

- Development of an application for order management and management of engines (the application allows the recording of orders, as well as that of motors) for ECO Service BTP.
- Redesign of a matching application for hoses and fittings, following CATERPILLAR criteria.

Environment and technologies: PHP, Symfony, Ajax, JavaScript, Metronic, PowerAMC, VS Code, GitHub, C#, Azure, Blazor, Visual Studio 202, and .NET Core, SQL

CONSULTANT SOFTWARE DEVELOPER | 10/2018 - 09/2020

BERAKAH - Douala - ON SITE, CAMEROUN

- Deployed web applications on AWS or Azure.
- Recommended strategies to maximize performance and lifespan of equipment involved in software installations.
- Assessed code during the testing stage to determine potential glitches and bugs.
- Modified existing software to correct errors, adapt to newly implemented hardware, or upgrade interfaces.
- Integrated object-oriented design and development techniques into projects to support usability goals.

Environment and tools: Android Studio, PHP, PHPStorm, JavaScript, Symfony. DataDog, SQL

FREELANCER | 06/2019 - 10/2019

H@NA GROUP - Paris, FRANCE

- Development of a web application for stock management, and management of members via import and reporting functionalities.
 - The application was designed to allow the import of Excel files containing the supply status of the different pharmacies in France, and also to allow the registration of new stock and the registration of new pharmacy groups.
- Environment and technologies: PHP, CodeIgniter, PowerAMC, Adobe Photoshop CC 2018, PhpStorm, GitHub, Excel, Metronic, web services REST, jQuery.

WEB DESIGNER & DIGITAL PLATFORM COORDINATOR | 08/2017 - 08/2018

CIMENCAM - Douala, CAMEROUN

- Design and launch of the company website.
- Analysis and graphic design of the Sabitou Cement application.
- Analysis and graphic design of the Loyalty Program, Cimencam.
- Design of graphic materials (flyers, banners, posters) for internal communication, and supervision of the graphic designs of suppliers.

Environment and technologies: PHP, Java, Sublime Text, Adobe XD, Notepad++, Adobe Photoshop CC 2018, Adobe Illustrator CC...

WEB & MOBILE DEVELOPER | 05/2014 - 05/2016

Open Solutions Cameroun - Douala, CAMEROON

- I was mainly in charge of web development (front-end and back-end).
- I was also in charge of mobile development, with some cloud storage options (like Firebase).
- Analysis and design of solutions to overcome system problems.
- Carrying out and monitoring the operation of the solution put in place.

Education and Training

INSTITUT D'INGENIERIE DE LIMOGES - FRANCE | Master of Science

Management of Information Systems, 11/2015

INSTITUT D'INGENIERIE DE LIMOGES - FRANCE | Information System Designer Diploma

Computer Programming, 12/2014

INSTITUT D'INGENIERIE INFORMATIQUE DE LIMOGES - FRANCE | Bachelor of Science

Computer Programming, 11/2013

Collège Communautaire Du Nouveau-Brunswick (CCNB) - CANADA | Information Technology

programming and analysis, 09/2012