



FONTAINE Jean-Guillaume

Network & Telecom Manager

Solution oriented with both customer and supplier experience

Contact

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Soft skills

- Customer & supplier relationship management
- Team management
- Change management
- Problem solving
- Project management

Hard skills

- Technology watch
- Networks: WAN, LAN, WIFI, VPN, SDWAN
- SaaS applications, Zscaler
- Security: proxy, firewall, MFA
- IP telephony, remote access
- O365 Teams & Sharepoint

Languages

- English

Education

2020 SCRUM Master

2018 ITIL Foundation

1997 Telecom and Network engineering degree - EPITA

Interests

- Economy and financial markets
- Yoga
- Gardening
- Cooking

Experience

- 2024-2025 **Louis Vuitton** | Luxury fashion house
Global Network Delivery Manager
 In charge of the Run & Build of the global network
 6 data centers and 756 sites with 14000 Meraki assets

 - Supervised 7 network engineers and managed suppliers relationships
 - Ensured network availability, quality and security (with a specific focus on HQ sites), in line with business constraints and SLA
 - Handled major incidents escalation and solving
- 2020-2024 **Segula** | Technological services
Project & Infrastructure Manager
 In charge of the Run & Build of the global network
 Budget 1 M € - 80 sites connected by OBS, SFR

 - Supervised 5 networks engineers
 - Led the inventory of network assets and rationalized them to cut costs
 - Integrated new entities in the network (Germany, Spain, India): + 30%
 - Defined the architecture and deployed the SDWAN
- 2019-2020 **Alliance Automotive** | Spare parts distribution
Network Manager
 In charge of the Run & Build of the French Network
 Budget 2 M € - 272 sites connected by Orange MPLS

 - Led SWOT analysis of the network and a study on SD Wan solution
 - Redesigned and improved the monitoring of the network equipment
- 2007-2019 **Nexans** | Cable manufacturer
Network Delivery Manager
 Managed the relationships with British Telecom
 Budget 12 M € - 38 countries - 130 sites - 5 projects / year

 - Planned and coordinated projects during the evolution of the architecture (integration, moving and closing of entities, migration to new technologies)
 - Defined customer needs, calculated workload and budget
 - Launched purchase requisitions and scheduled interventions
 - Ensured supplier risk and contract management
 - Set performance indicators and monitored Service Level Agreements (availability, continuity and network performance)
- 2006-2007 **Alten** | IT consulting
Project manager at Axione
 Led Infrastructure DSL deployment project for French regions
- 2000-2006 **ATT** | Telecom operator
Network engineer IP/MPLS level 3
 Supported international customers (Lafarge, Nexans, Schneider Electric ...)

2003-2006

2000-2002 **Project Manager**
 Deployed and rollout of the frame-relay network in EMEA area
- 1997-1999 **IBM** | IT Services
Network Engineer
 Managed IBM Global Network in France