

# Solutions Catalog EVO and the EVO Suite

# **About SNS**

Our mission is—and has always been—to help media teams of all sizes succeed by enabling them to affordably collaborate and easily store, organize, and share huge amounts of data.

SNS was born in a professional multi-room studio in St. Louis, MO. We had very high-end requirements for our storage system, and when nothing on the market could do what we needed it to, we decided to build our own solution. We formed SNS in 1998, and we continue to innovate leading storage and workflow solutions for media production to this day.

What sets SNS apart? Our answer is simple: everything we create is purpose-built for creative teams. We focus our performance tunings, software development, security measures, and system design on the specific needs of broadcast, production, and post-production professionals. This is what we do. It's in our blood, and we couldn't be more proud to be part of this infinitely inspiring community.

# **Industries We Serve**



Film and TV



Corporate



Military



Government



Education



Sports



Worship



**Audio** 



Gaming



Medical

If you're part of a creative team or simply need a better way to store, share, and edit media files, keep reading. We think you'll like what you're about to see.

# What Is EVO?

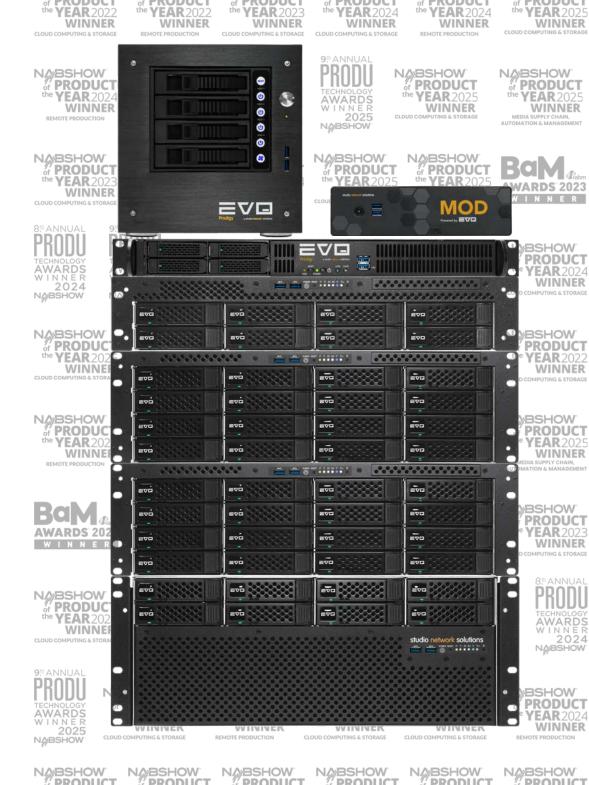
EVO is the high-performance shared storage solution purpose-built for creative media production teams.

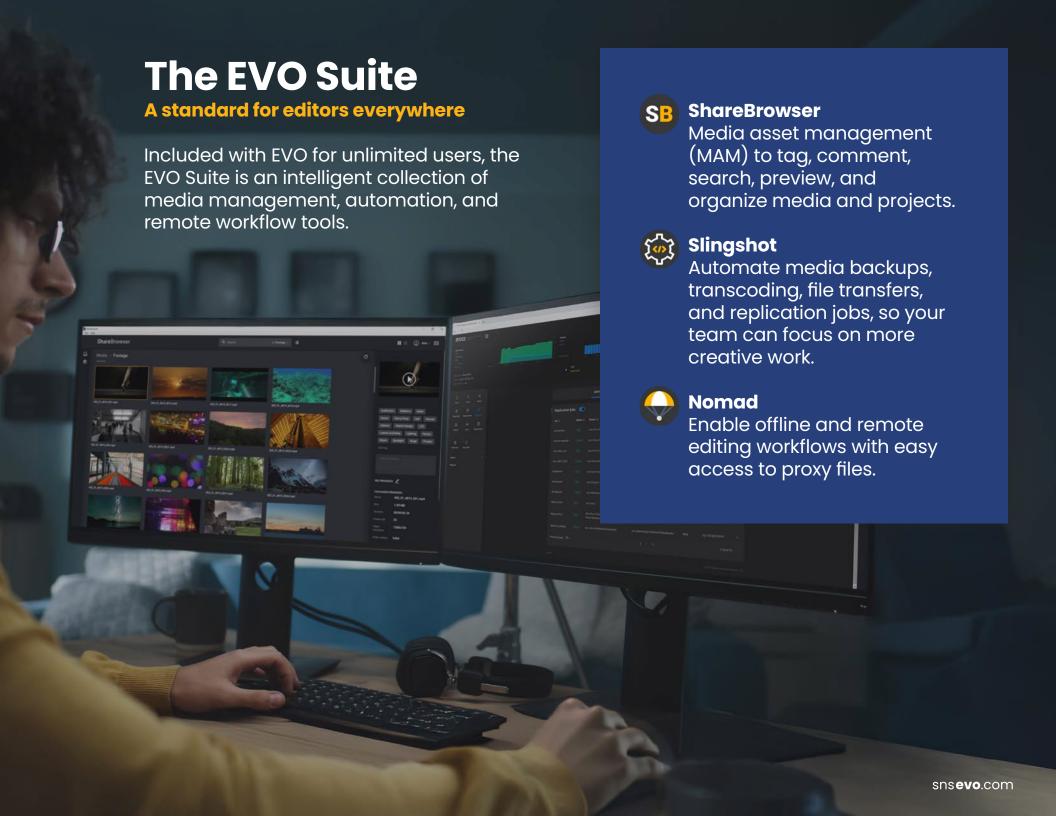
It goes beyond traditional storage with built-in media asset management, transcoding, and workflow automations that streamline how you organize, share, and collaborate on projects.

Designed for both performance and security, EVO keeps your media safe and your workflow running smoothly, even in the most demanding environments. From government agencies and HIPAA-compliant hospitals to the world's largest production studios, EVO is trusted by leading organizations worldwide.

"You can buy a storage appliance anywhere, but they aren't designed around video and audio production workflows like EVO. That's where EVO really stood out."

-Larry Jirik, Nashville Public Library





# **ShareBrowser**

## **Media Asset Manager**

Effortlessly organize your network, local, and cloud storage in a single, intuitive app. Perfect for post-production teams that collaborate around a shared storage workflow, ShareBrowser gives everyone a central database to search, find, tag, comment, and preview media assets.



## Find media instantly

Use tags, comments, and custom metadata to locate any asset you need, and preview media directly in ShareBrowser to make sure you found the right clip.

#### **Integrated with your NLEs**

ShareBrowser integrates with Adobe Premiere Pro, After Effects, Final Cut Pro, and DaVinci Resolve, giving your team access to media and metadata directly within the editing environment.

#### **Advanced features**

Leverage AI auto-tagging, automatic project locking, archival integrations, and more for the ultimate collaborative workflow.

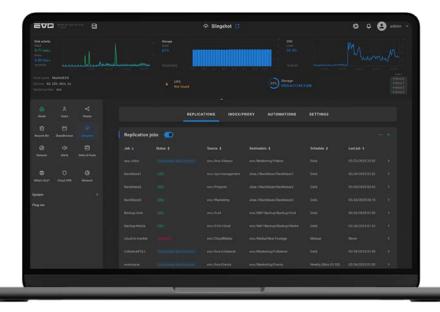
"Any shot I want to find, I can get to it instantly with ShareBrowser. The time we have saved with EVO is incredible."

-Aaron Smith, Graveyard Carz

# Slingshot

# **Automate your media workflow**

Save time and resources with the advanced automation capabilities of Slingshot, the transcoder and automations engine built into EVO.



"It would take hours to transcode all of our footage. EVO does it automatically, saving us tons of time and effort that can now be dedicated to more creative tasks."

-Jeremy Garchow, Maday Productions

# **Automatic transcoding**

Automatically create lightweight proxies for high-resolution media.

#### Reliable backup and sync

Run scheduled or on-demand jobs to backup your files, folders, and shares using the processing power of EVO. Slingshot replications work with any connected server on your network and a variety of cloud storage destinations.\*

#### File movements

Copy, move, and transfer files from one location to another—automatically—based on criteria you choose.

#### **Customize with APIs**

Use EVO's built-in RESTful APIs to integrate with other tools in your workflow. Unlimited API calls included.

<sup>\*</sup>Automatically backup and sync media to Amazon S3, Dropbox, Microsoft Azure and OneDrive, Box. com, Google Cloud Platform, Storj, Wasabi, Backblaze, and more.

# Nomad

# Edit anywhere, anytime

Empower your team to edit remotely without compromising on workflow. Nomad provides quick access to proxy files, allowing your team to continue working offline when necessary.



# Relinking made easy

Files downloaded with Nomad mirror the source media's folder structure to make the relinking process smooth and hassle-free.

#### Sync offline changes

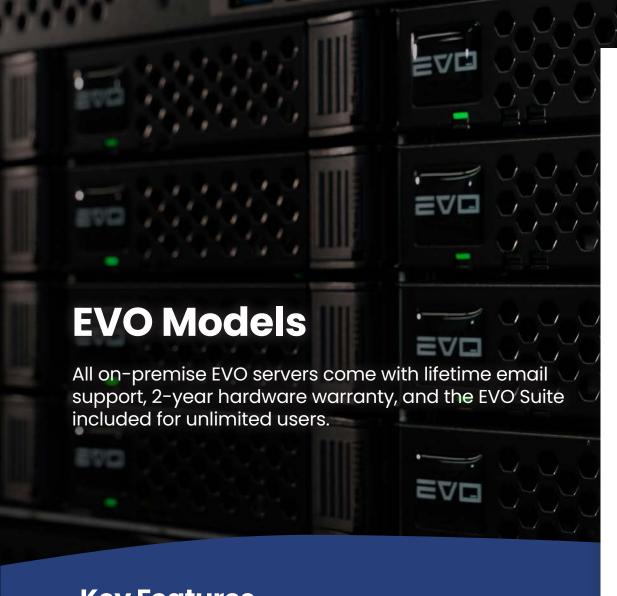
When uploading your offline project back to EVO, Nomad can identify new media and sync it back to the EVO location of your choice.

#### Pairs well with SNS Cloud VPN

The optional SNS Cloud VPN\* service offers a secure and accelerated remote connection to EVO from anywhere, so your projects, proxy files, and source media are always available when you need them.

"I'm truly grateful for having an EVO for Dominicana's Got Talent. I can tell you that if it wasn't for ShareBrowser and Nomad, we wouldn't have made it happen. We couldn't have done it without EVO."

-Tuto Guerrero, Guerrero Filmworks





# **Key Features**

- 4K/8K+ performance
- 64-bit, multi-core CPUs
- Custom EVO OS
- Up to 100GbE connectivity
- Scalable to petabytes
- TAA compliant

- EVO Suite for unlimited users
- Media asset management (MAM)
- NLE, cloud, and AI integrations
- Automatic transcoding
- Backup and transfer automations
- Remote workflow tools

- Industry-leading technical support
- Unlimited API calls
- Spare drive for HDD configurations with 8 bays and above



# **Cloud-based Services**

EVO is available as an on premise or cloud-based workflow solution.

These SaaS offerings help creative teams access their EVO-powered workflow from anywhere in the world.

# **EVO Cloud**

Bring your computer and creativity, we'll cover the rest

Unlike traditional cloud storage platforms, EVO Cloud offers a complete cloud workflow solution for creative teams—without costly and unpredictable egress fees.

Connect to EVO Cloud and work from anywhere; it's that simple.

Featuring reliable cloud storage, secure remote access for unlimited users, up to 10GbE cloud pipeline, MAM, transcoding, automations, and more, EVO Cloud is ready to take your remote workflow to the next level.



# **Key Features**

- Up to 10GbE\* connectivity
- Single-tenant architecture
- Encrypted access
- Multi-cloud workflow options
- EVO Suite for unlimited users
- Training and upgraded support included
- Scalable in 20TB, 40TB, and 70TB increments

"EVO Cloud technology stood out amongst all others to get material to our end users quickly and across multiple locations."

-Taishon Black, National Hockey League (NHL)

\*Available regionally sns**evo**.com

# **SNS Cloud VPN**

The virtual private network built for EVO

SNS Cloud VPN connects creative media professionals to EVO and the EVO Suite from anywhere in the world, securely.

Your EVO server can be in a studio hundreds or thousands of miles away. Remote editors can quickly, easily, and securely log in to access media and projects over the accelerated VPN connection, and continue their project as if they were in the studio.

SNS Cloud VPN is ideal for hybrid and multilocation production environments, as well as fully remote teams who need to access EVO across any distance.



# **Key Features**

- Secure remote access to EVO and the EVO Suite
- Unlimited users
- VPN Accelerator included
- Low maintenance remote workflow
- No contract, no commitment

# 

#### Installation

Setting up your EVO is easy, but you don't have to do it alone. We can help you get started with expert on-site and remote commissioning services.

# **MAM Migration**

Our custom migration services help you bring the good parts of your old MAM into ShareBrowser, leaving the bad stuff behind.

# **Training**

Whether you're a new user or just need a refresher, our dedicated staff can provide tailored training on EVO, the EVO Suite, and more.

# Workflow & System Design Consultation

Not sure where to start? Our team can assess your current workflow and offer consultative support.

# **Support Plans**

#### **Experts at your service**

SNS's expert technical support team has earned 99% customer satisfaction for over a decade. We look forward to supporting you should you need our assistance.

Available in Basic, Standard, and Premium levels, our support plans offer up to 24x7 emergency assistance by experts who understand media workflow.

Upgrade your service tier anytime without facing gap fees or reinstatement fees.

#### **Premium**

Upgrade to Premium for our fastest response times and 24×7 emergency phone hotline.

#### **Standard**

Standard Support offers fast response times and phone support included.

#### **Basic**

We never leave a user behind. Basic Support is included with every system free of charge, and includes email and online ticket-based support during normal business hours.

"SNS should host a master class on how to run a customer support team. The entire department is outstanding with hands-on, attention-to-detail level of service. I can always count on them."

-Charlie Hewitt, Mirror Studios

"We work on big projects but we're still a small team, and we don't have IT staff to set everything up. EVO and the SNS support team make everything really easy for us."

-Sejin Park, Borderless Film

"I really can't say enough about the support team. They are great, always working hard, following up, and eager to help."

-Jeremy Garchow, Maday Productions

SLA			
Service Level Agreement	Basic (Included)	Standard (Annual)	Premium (Annual)
Email Support <sup>1</sup>	✓	✓	$\checkmark$
Telephone Support <sup>1</sup>	×	$\checkmark$	<b>√</b>
24x7 Emergency <sup>2</sup> Support Phone Hotline response within 1 hour	×	×	<b>√</b>
Response Time (Normal Business Hours) Mon-Fri, 9am-6pm US/Central	Within 48 Hours	Within 36 Hours	Within 24 Hours
Elevated Priority in Support Queue	×	<b>√</b>	<b>√</b>
Online Access to Case History	<b>✓</b>	<b>√</b>	$\checkmark$
Online Access to Knowledge Base	<b>✓</b>	<b>√</b>	<b>√</b>
Proactive Quarterly Check-ins from SNS	×	×	<b>√</b>
No Reinstatement Fees	N/A	<b>√</b>	<b>√</b>
Advanced Replacement on failed components under SNS warranty	×	×	<b>✓</b>
Replacement Shipping on failed components under SNS warranty	Ground or equivalent	Express or equivalent	Priority or equivalent
Free Major Software Upgrades on eligible systems <sup>3</sup>	×	25% Off	$\checkmark$
Free Minor Software Upgrades on eligible systems <sup>3</sup>	First Year Only	<b>√</b>	$\checkmark$
Remote-assisted OS Upgrades for eligible EVO OS release versions <sup>3</sup>	×	<b>√</b>	<b>√</b>
Initial Hardware Warranty <sup>4</sup> extended warranty options available	2 Years	2 Years	2 Years

<sup>1</sup>Email and phone support available Monday-Friday, 9am-6pm US/Central, excluding holidays.

<sup>2</sup>Emergency 24x7 support hotline exclusively reserved for Premium members experiencing systemwide disruption impacting business continuity.

<sup>3</sup>Upgrade eligibility depends on various system factors, including hardware age and serial number.

<sup>4</sup>Hardware warranty begins upon shipment from the factory and is not extended by support renewals.



# Get a demo sns**evo**.com

Stay in touch!













